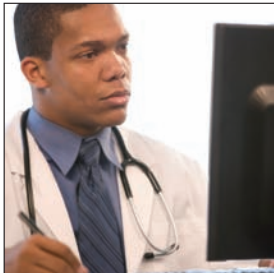
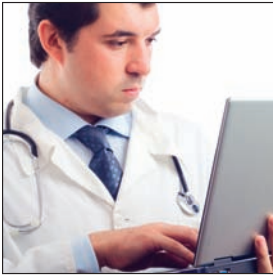


VISION

VOICE

VALUE



**InSight 2009 Annual  
Conference**

September 9-12, 2009  
Gaylord Palms, Orlando, FL

# *Where Optimization of Healthcare Technology Begins...*

Register by **July 13** using priority code  
**AP09** and save \$200.

## **InSight 2009 Annual Conference**

[www.insight-net.org](http://www.insight-net.org)

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# WELCOME



As my term as InSight President continues, I have found the first two quarters of 2009 a very exciting time in healthcare. The InSight 2009 Annual Conference will not be an exception. I am confident that McKesson users will once again see the exceptional value in this year's event. At this year's conference, InSight will be taking a progressive approach in addressing many of the healthcare technology challenges we as users experience in each and every one of our facilities.

Our team of talented volunteers has worked very hard to coordinate the more than 250 customer-driven sessions that will be offered at this year's event.

As you peruse this program, note the educational programs we have spotlighted. I am particularly excited about the stimulus education that will be offered to enlighten our membership and provide clarity on the Economic Stimulus and healthcare reform as it relates to McKesson products. Stimulus education will be highlighted by a keynote presentation from McKesson's Mike Kappel, Senior Vice President, Government Strategy & Relations during the opening general session.

We have spent time re-engineering this year's conference to meet the business and educational needs of our members. For the first time ever, select Pre Conference Workshops will be offered in a full-day format in addition to the half-day options. I encourage every one of you to take advantage of this extensive educational time. And for the CIOs, we've augmented our traditional CIO Forum to provide our top level IT constituents even more opportunity for exchange on critical business issues. Expect bigger and better this year for this C-level event.

As our membership is accustomed to, a number of high interest and successful activities will be available as well, including networking receptions, product line updates and keynote sessions from McKesson executives. This year, I look forward to McKesson Chairman and CEO John Hammergren speaking to McKesson's vision and direction to continually improve patient healthcare.

Lastly, the event wouldn't be complete without our top solution providers in the Product Solution Center (PSC). The industry's best vendors will be present to showcase their latest products and services, designed to ultimately help all of us increase efficiencies in our daily job roles.

Whether you're looking to reconnect with your peers, build your list of contacts to stay marketable, get technical training and business best practices to create efficiencies on the technologies you use everyday, or simply keep yourself and your facility on the proactive and competitive track, I truly hope to see you in Orlando.

Sincerely,

**Eileen Donnelly, RN**  
2009 InSight President

# SCHEDULE OF EVENTS

The InSight 2009 Annual Conference is packed with Pre Conference Workshops, educational sessions, networking opportunities and solutions to help McKesson customers optimize their product investments.

## Wednesday, September 9

7:30 am – 6:00 pm	Registration
8:30 am – 12:30 pm	Half-Day Pre Conference Workshops
8:30 am – 4:00 pm	Full-Day Pre Conference Workshops
9:00 am – 5:15 pm	CIO Forum
5:00 pm – 5:30 pm	Conference Orientation
5:30 pm – 7:00 pm	Welcome Networking Reception
7:00 pm – 9:00 pm	CIO Forum Reception & Dinner

## Thursday, September 10

6:30 am – 6:00 pm	Registration
7:00 am – 8:00 am	Breakfast
8:00 am – 10:00 am	Opening General Session
10:00 am – 1:30 pm	Product Solution Center (PSC) Open
10:30 am – 3:15 pm	CIO Forum
10:30 am – 11:30 am	Product Line Updates (Educational Sessions)
11:30 am – 1:30 pm	Lunch/Dedicated Exhibits Time
1:30 pm – 2:30 pm	Educational Sessions
2:30 pm – 6:00 pm	PSC Open
3:00 pm – 4:00 pm	Educational Sessions
4:00 pm – 6:00 pm	PSC Opening Reception

## Friday, September 11

7:00 am – 4:30 pm	Registration
7:00 am – 8:00 am	Breakfast
8:15 am – 9:15 am	Educational Sessions
9:30 am – 10:30 am	Educational Sessions
10:30 am – 2:00 pm	PSC Open
11:00 am – 12:00 pm	Educational Sessions
12:00 pm – 2:00 pm	Lunch/Dedicated Exhibits Time
2:00 pm – 3:00 pm	Educational Sessions
3:15 pm – 4:15 pm	Educational Sessions
4:15 pm – 6:00 pm	PSC Open
7:00 pm – 10:00 pm	Friday Night Event

## Saturday, September 12

7:00 am – 10:00 am	Registration
8:00 am – 9:00 am	Breakfast
8:00 am – 10:00 am	PSC Open
9:30 am – 10:00 am	PSC/Passport to Prizes Drawings
10:00 am – 11:00 am	Educational Sessions
11:15 am – 12:15 pm	Educational Sessions

Note: Schedule of events is subject to change.

# CONFERENCE HIGHLIGHTS

## Opening General Session

In this opening session, you will learn how McKesson and InSight continue to support efforts to improve patient care in this changing industry. McKesson and InSight also will acknowledge the outstanding achievements of McKesson customers and InSight members during the presentation of the McKesson VIP Awards, InSight Member Achievement Award and the Tom Utley Award.



**John Hammergren**, Chairman & CEO, McKesson Corporation, will provide McKesson's view of the current state of the healthcare industry by addressing the impact of the economic downturn, the economic stimulus and current healthcare reform debate.

## Keynote Presentation – Economic Stimulus Package and Healthcare Reform Update

**Mike Kappel**, Senior Vice President, Government Strategy & Relations, McKesson, and CCHIT Commissioner & Co-chair of HIE Work Group



The InSight General Session has been expanded to include an update on the most current Economic Stimulus Package and healthcare reform. **Mike Kappel** will discuss the unprecedented change coming to the industry. Kappel also will provide insights into the latest information coming out of Washington around the definitions of lower care meaningful use and certification, as well as early indications of direction and timing of healthcare reform.

## InSight Conference Orientation

The InSight Conference Orientation will take place on Wednesday, September 9 from 5:00 pm – 5:30 pm. This is a perfect start to the week for first-time attendees or for anyone who wants to maximize their conference experience.

## Networking Receptions

Connect with your peers and network with other attendees who share your area of interest at these great networking opportunities. These receptions will allow you to interact with longtime friends and make new contacts with those who work in your industry.

Receptions include:

- Welcome Networking Reception
- PSC (Exhibits) Opening Reception
- Friday Night Event

*All receptions will be held at the Gaylord Palms.*

## CIO Forum

Education at this year's Forum will cover topics that are critical to CIOs and have a heavy focus on stimulus related issues. McKesson will address current and future market forces and our V<sup>3</sup> partners will share best practices to help you run your facility more efficiently. New this year, there will be focused messaging for Horizon and Paragon solutions, paying special attention to CCHIT certification. Join fellow leaders who have experienced success at their organizations and take advantage of this chance to discuss challenges your facility may face in the future. Visit [www.insight-net.org](http://www.insight-net.org) for the latest information.

# CONFERENCE HIGHLIGHTS

## Product Solution Center (PSC)

Featuring hundreds of the latest products and services, the Product Solution Center (PSC) provides online demonstrations of the latest innovations in software, as well as complete details about new services, educational offerings and hardware solutions. The PSC has flexible hours that will allow you to maximize your time while at the conference, including dedicated PSC time on Thursday, Friday and Saturday, September 10-12. Additionally, on Thursday from 4:00 pm to 6:00 pm, enjoy beverages and hors d'oeuvres in the Product Solution Center Opening Reception.

Check out a sampling of the vendors you can visit in the Product Solution Center:

3M Health Information Systems

Artromick

Boston Software Systems

BOWE BELL + HOWELL

Cedaron Medical, Inc.

Cisco

Computer Credit, Inc.

DDR Technologies, Inc.

Elsevier - Clinical Decision Support

Fair Warning Software Inc.

First DataBank

FormFast, Inc.

Fujitsu

Honeywell

HP

IBM

Imprivata, Inc.

INGENIX

Knowledge Based Systems, Inc.

Lane Telecommunications Inc.

Levi, Ray & Shoup, Inc.

Med Assets

MediMedia

Metafile Information Systems, Inc.

Minisoft

Motorola, Inc.

PACSHealth, LLC

Panasonic Toughbooks

Proximity Systems

Red Hat

Relay Health

Summit Healthcare

Wolters Kluwer Health

Zebra Technologies

Zynx Health

## Learn from McKesson

While visiting the PSC, take time to visit with McKesson employees who are dedicated to your area of interest. Product experts will be available to answer your questions and recommend partner solutions in the PSC that relate to your business needs.



# EDUCATIONAL HIGHLIGHTS

## Product Line Updates

During each product line update, McKesson leaders will review current enhancements, strategic planning initiatives and major events and achievements. Don't miss out on this chance to learn how the key business problems in your healthcare environment are being resolved by McKesson solutions.

## Physician's Track

The InSight Physician's Track is designed to provide physicians the most current information on clinical products and to demonstrate how to integrate these products into clinical practice. Session topics will include:

- Physician's Solution Update
- CPOE - It's Just One Piece of the Puzzle
- To Modify or not to Modify in Horizon Expert Orders™: Implementation Odyssey

For a complete schedule of Physician's Track Sessions, please visit [www.insight-net.org/PhysiciansTrack](http://www.insight-net.org/PhysiciansTrack).

## Stimulus Education

The healthcare industry is facing extraordinary change brought forward by the stimulus and pending healthcare reform. The InSight Annual Conference is the place for you to learn what you and your hospital need to know. All attendees will have the opportunity to attend specific programs designed to address the major components of the stimulus, and McKesson representatives will be available during select SIG educational sessions to answer your questions.

## Interactive Design Sessions

During Interactive Design Sessions, InSight members will have the opportunity to give input on the direction and development of McKesson products. Attendees will be asked to identify the gaps in product functionality that effect regular processes in their organizations and advise McKesson how these gaps can be closed. To learn more about the Interactive Design Sessions being offered, please visit [www.insight-net.org](http://www.insight-net.org).

## Continuing Education Credits

InSight will be applying for the following Continuing Education credit approvals: Nursing, Pharmacy Tech, Physicians, Radiology and Pharmacy. Pending final approvals, forms for these approved CE credits will be available onsite. Although InSight is not an approved CE sponsor for areas other than those listed above, the content provided through the InSight Annual Conference sessions does meet CE requirements of several professional licensing bodies in many states and CE criteria set by many certifying organizations. Many InSight members have successfully used their participation in InSight education as part of Continuing Education hours they must report to maintain their license or professional certification. We encourage you to check in advance with your certifying or licensing organization to determine whether participating in the InSight 2009 Annual Conference sessions meet their criteria for Continuing Education hours, as well as what documentation you need to self-report those hours. Please visit [www.insight-net.org/conference](http://www.insight-net.org/conference) for detailed information.

# EDUCATIONAL HIGHLIGHTS

## Special Interest Groups

InSight Councils and Special Interest Groups (SIGs) can look forward to comprehensive optimization education through the more than 250 tailored sessions available. In addition to the sessions that are unique to a Council or SIG, sessions will also be provided in the Automation Track and Physician's Track.

Clinical Management			
Horizon Ambulatory Care™	Horizon Cardiology™	Horizon Care Alerts™/Horizon Care Records™	Horizon Clinical Documentation™/ Horizon Expert Documentation™
Horizon Emergency Care™	Horizon Enterprise Visibility™	Horizon Lab™	Horizon Medical Imaging™
Horizon Meds Manager	Horizon Order Management/ Horizon Expert Orders	HorizonWP® Physician Portal	HorizonWP® Mobile Portal
Paragon™ Clinical Applications	Series Radiology/ Order Communications/ Nursing	STAR™ Clinicals	STAR Laboratory
STAR Radiology	Physician	McKesson Radiology Manager	

Infrastructure			
Technology Services	Paragon Technology & Standards	Series Technology	STAR MIS

International	
Clinical	Non-Clinical

Resource Management			
ANSOS One-Staff™	Horizon Surgical Manager™	Horizon Business Insight™	Horizon Performance Manager/ TRENDSTAR®
Pathways Financial Management™	Pathways Healthcare Scheduling™	Pathways Materials Management™	Paragon® Resource Management
ORSOS One-Call™	Series Finance		

Revenue Cycle Management			
Electronic Commerce 2000	HealthQuest® Access Management	HealthQuest® Receivables Management	Horizon Passport™
Horizon Patient Folder™	Consumer Solutions	RelayHealth®	Pathways Compliance Advisor™
Pathways Contract Management	Paragon Revenue Cycle Management	Series Patient Access/Series HIM	Series Patient Accounting
STAR ADT/Medical Records	STAR Patient Accounting™	STAR Finance™	Horizon Enterprise Revenue Management™



## Council Education Highlights

Product and SIG specific education will teach you how to get the most out of your existing tools. Please visit [www.insight-net.org](http://www.insight-net.org) to review all educational sessions and to build your personal itinerary.

### Clinical Management Council

- Go Green, Save Green: Environmental Initiatives in the Data Center
- An External Clinical Data Repository in the Mix with an Integrated Solution: An Academic Medical Center's Challenges
- Migrating a Practice from a Legacy EHR to Horizon Ambulatory Care™
- Maximizing Reimbursement with Horizon Enterprise Visibility™
- Medication Reconciliation: Our Evolution from Paper to the Electronic Version
- Maximizing Regulatory Documentation Compliance in the EHR
- To Modify or Not to Modify in Horizon Expert Orders™: Implementation Odyssey
- Nursing Solutions Update
- Horizon Meds Manager™ Innovations Contest

### Infrastructure Council

- System i (iSeries) Trends and Directions
- Solving Business Needs Using Forms Webstation
- How to Use Available Tools to Survive

### International Council

- Design and Implementation of a Shared Services Organization: A Year Long Journey to Success
- Technology Skills Assessment Prior to Online Documentation

### Resource Management Council

- Physician Utilization through Analytics
- Using Public Benchmark Data in Performance Analytics to Improve Quality, Safety, Satisfaction and Financial Performance
- Procurement Best Practices: Both Sides of the Fence
- Quantifiable Results Through Access Management
- Automation of Anesthesia Care Delivery: Balancing Quality Care and Revenue Maximization
- Patient Safety is Not Optional: From Tissue and Surgical Trays to Medical Scope Management

### Revenue Cycle Management Council

- ICD10 Roadmap and 5010
- Federal Regulatory Update
- Horizon Enterprise Revenue Management™ Strategic Update
- New Paragon Implementations: Lessons Learned
- Leveraging RelayHealth® Virtual Information Exchange to Establish Health Information Exchange
- Performing Medical Necessity Checking During Scheduling
- UltraQuest Reporter: Empowering Users Through Web-based Access to HealthQuest® Data
- Creating Seamless Electronic Communications with the Physician Community
- Series Solution to the RAC



## PRE CONFERENCE WORKSHOPS

Pre Conference Workshops are great complements to the InSight 2009 Annual Conference. These optional trainings take place Wednesday, September 9, 8:30 am – 12:30 pm for the half-day sessions and 8:30 am – 4:00 pm for the full-day sessions.

### Half-Day Pre Conference Workshops

*Time:* 8:30 am – 12:30 pm

*Price:* \$315

#### Horizon Business Insight 14.0 and SQL Server 2005 New Tools and Features

This in depth session will provide participants an understanding of new Horizon Business Insight™ 14.0 and SQL 2005 features. Participants will learn how to identify duplicate records, create custom reports including setting up parameters and inserting graphics in Reporting Services, and use linking to pass parameters to Reporting Services. In addition, participants will receive an overview of SISS and Dashboards in 14.0. Participants are invited to discuss their own current advanced Horizon Business Insight solutions, projects and issues.

#### Advanced Horizon Performance Manager/ Horizon Business Insight Applications

The speakers will share their favorite techniques for getting the most from Horizon Performance Manager™ applications, including cost accounting, data extensibility and encounter analysis. Actual customer examples will be used, including step-by-step instructions. The class will also cover use of Horizon Business Insight and Horizon Business Insight SQL Server applications to complement use of HPM.

#### STAR Vista SQL: Accessing the STAR Database with ODBC Applications

This session will focus on accessing the STAR SQL tables using the ODBC connections. Some of the applications that will be shown are Crystal Reports, Microsoft Access and Microsoft Word. Using these applications and the ODBC connection can cross database reporting, standardization of applications used and much more.

#### Horizon Portal Foundation Development Kit 101

Customers will take a guided tour through the actual development of a simple JSR 168 portlet, from analysis to development to installation. Customers will learn step-by-step how to evaluate functional requirements and map them to the framework of a portlet, how to build a complete portlet “from the ground up,” how to read and write user and default preferences, how to access the user and patient context, and how to install the portlet in the portal, all using the JSR 168 standard, the new model for Horizon Physician Portal 13. Join us for a fast-paced, interactive and fun session that will provide a practical “advanced introduction” to the Horizon Portal Foundation Development Kit. Participants should have some experience with Java, JSP and HTML.



## Full-Day Pre Conference Workshops

*Time:* 8:30 am – 4:00 pm

*Price:* \$375

### Writing for Publication Tutorial

This Writing for Publication Tutorial is designed to combat common barriers by offering practical knowledge and skills, and proven techniques to help informatics professionals author insightful and publishable manuscripts. Informatics professionals are at the cutting edge of transforming healthcare and are innovating care delivery using information systems and technology; their knowledge and experiences are valuable to their colleagues and peers. By helping participants share best practices and accomplishments, the standard of excellence in healthcare can be elevated worldwide. This workshop begins with practical application of writing theory, and concludes with group writing exercises designed to jump-start the writing process. All disciplines are welcome.

### Horizon Clinicals Reporting: Structure, Creation, Tips and Tricks

This Pre Conference Workshop will focus on teaching participants about the types of reports available with Horizon Clinicals® and provide tips and tricks on how to access or create reports. Canned reports, business objects, clinical query and the Oracle Reporting Tool will be discussed.

\* Please note that lunch is not provided for Pre Conference Workshop attendees



# REGISTRATION

All conference attendees must be active members of InSight prior to conference registration. The option to join/renew InSight membership and register for the InSight 2009 Annual Conference will be available onsite. To register online, visit [www.insight-net.org/conference](http://www.insight-net.org/conference).

## Registration Confirmation

When registering online, you will receive an electronic confirmation within 24 hours. When registering via fax, your confirmation will be emailed within 48 hours of receipt of payment. If registering by mail, please allow two weeks to process registrations. Mailed registrations must be received by Friday, September 4 in order to be processed in time for the InSight 2009 Annual Conference. If you do not submit an email address, your confirmation will be sent by fax. Note: Phone registration is not available. For questions related to the status of registrations, email [insight@showcare.com](mailto:insight@showcare.com) or fax to 905.479.9297.

## Registration Rates

### Pre Conference Workshops

Half-Day . . . . .	\$315
Full-Day . . . . .	\$375

Pre Conference only registration is available. Membership is required.

### Early Registration through July 13

#### Full Conference: Individual

Member . . . . .	\$695
Non-member . . . . .	\$815*

#### Full Conference: Group

Member . . . . .	\$675 each
Non-member . . . . .	\$795 each*

### Regular Registration after July 13

#### Full Conference: Group

Member . . . . .	\$675 each
Non-member . . . . .	\$795 each*

#### Full Conference: Individual

Member . . . . .	\$895
Non-member . . . . .	\$1015*

#### Single-Day Registration

Member . . . . .	\$395/day
Non-member . . . . .	\$515/day*

#### Two-Day Registration

Member . . . . .	\$700
Non-member . . . . .	\$820*

\*Non-member registration includes calendar year 2009 membership dues. Consultant non-members must contact [insight@insight-net.org](mailto:insight@insight-net.org) to secure membership before registering. If you are unable to register for the InSight 2009 Annual Conference online, please contact InSight Headquarters at 312.321.6839.

## Group Discount

InSight offers a great opportunity to save on conference registration fees with the group discount. Save \$20 or more per registrant when you and four or more of your colleagues register together. Group discount registrations are non-refundable; however, they are transferable to another InSight member employed by the same organization if a written request is received by Friday, September 4. To register for the discount, complete the registration form available at [www.insight-net.org/conference](http://www.insight-net.org/conference).

## Onsite Registration Hours

Wednesday, September 9 . . . . .7:30 am – 6:00 pm  
Thursday, September 10 . . . . .6:30 am – 6:00 pm  
Friday, September 11 . . . . .7:00 am – 4:30 pm  
Saturday, September 12. . . . .7:00 am – 10:00 am



## Hotel Reservations

### Housing & Reservation Deadline

After Wednesday, August 5, 2009, rooms will be confirmed based on availability.

### Gaylord Palms Resort & Convention Center

6000 Osceola Parkway  
Kissimmee, Florida 34746

Make reservations by calling 407.586.2000

Room Rates: \$189 single/double occupancy plus tax

\*Reservations can also be made via [www.insight-net.org/conference](http://www.insight-net.org/conference).

To receive the discounted group rate, you must refer to the InSight 2009 Annual Conference. All reservations require a valid credit card to hold the reservation. Any changes to your reservation must be made by check-in. A penalty fee may apply for early check-out. No cancellation fee will be charged to your credit card if your reservation is cancelled more than five days prior to your expected arrival. In the event that your cancellation is made less than five days prior to your expected arrival, your credit card will be charged a penalty of one full night stay plus tax.



# TRAVEL ARRANGEMENTS

## Air Travel

InSight has chosen Travel Corporate as the preferred travel agency for this meeting. Contact Travel Corporate to receive InSight's specifically negotiated discounts on air and car rates.

- Call 1.800.356.2330 7:00 am – 7:00 pm CDT M-F
- Email [travel@travelcorporate.com](mailto:travel@travelcorporate.com)
- Visit the online site: <http://insight.themeetingevent.com/>

Use the following steps to help navigate the online site:

- Go online to <http://insight.themeetingevent.com>.
- Click on the "Click Here to REGISTER" button to begin.
- Fill in the requested information and click "Submit."
- A page will appear confirming your registration. You will not be asked to register again in the future.
- Click "Log into your account" to be taken to the login page.
- Please enter the same password you used during the registration process and click "Log In."
- Once logged in to the Travel Center, click on "Meeting" located in the list of gray boxes that starts with "Home, Trip Library, etc."
- Next, please choose the InSight 2009 Annual Conference in September and carefully follow the remaining prompts.

## Important Travel Information

Agents are available to help book your reservations from 7:00 am to 7:00 pm M-F, and are available 24/7 should you need emergency travel assistance.

When stranded at the airport due to severe weather, mechanical delays, or when needing an immediate change due to scheduling issues, your agency is an indispensable ally.

Your ticket will be issued and an email will be sent confirming your itinerary. The price of your ticket, including our service fee, will be listed. Restrictions, fees and cancellation penalties will apply.

## Ground Transportation

Orlando International Airport is approximately 19 miles from the Gaylord Palms. It is estimated to be a 20-25 minute drive. Many options are available for travel to and from the airport as well as for travel around the city.

## Airport Shuttle

The Gaylord Palms does not provide private shuttle service, but suggests using Mears Shuttle Service, which provides transportation to/from the airport and Gaylord Palms. The shuttle departs from the airport every 30 minutes. Service runs 24/7. Services from the hotel after 5:00 pm must be made in advance. For reservations and information, visit [www.mearstransportation.com](http://www.mearstransportation.com), or call 1.800.759.5219. All tickets are non-refundable. InSight has a discounted rate of \$33 roundtrip. To receive this discount, please print the coupon at <http://w3.insight-net.org/airportcoupon>.

## Rental Cars

To make car reservations, please contact Travel Corporate at [travel@travelcorporate.com](mailto:travel@travelcorporate.com) or toll free at 1.800.356.2330.

# GENERAL INFORMATION

## Cancellation Policy

Cancellations must be received in writing by August 9. A processing fee of \$100 will be assessed for all cancellations received by August 9. Email cancellations to [insight@showcare.com](mailto:insight@showcare.com).

- No refunds will apply to cancellations received after August 9.
- No penalty will apply for name changes and substitutions.
- Group discount registrations are non-refundable.

## Onsite Registration

It is recommended that you register for the conference prior to arrival. However, the following rules apply for onsite registration for those who are eligible:

- All attendees must be active members of InSight prior to registration. The option to join/renew InSight membership and register for the conference will be available onsite.
- Active InSight members are responsible for providing proof of membership.

## Educational Handouts

Registered InSight Annual Conference attendees will have access to presentations approximately two weeks prior to the conference as part of the Schedule Builder section of the Web site, [www.insight-net.org/proceedings](http://www.insight-net.org/proceedings). Handouts will not be available in session rooms.

## Conference Attire

Business casual attire is suggested for attendance at all conference sessions and evening social functions. Meeting room temperatures and personal comfort vary widely. Since meeting rooms may seem cold, please bring either a sweater or a jacket.

## Persons with Disabilities

In compliance with the Americans with Disabilities Act of 1990, every reasonable effort will be made to accommodate persons with disabilities at the meetings. Please contact InSight if you need assistance. Email [insight@insight-net.org](mailto:insight@insight-net.org).

## Sponsor Acknowledgements

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401 North Michigan Avenue

Suite 2400

Chicago, IL 60611 USA

**Phone:** 312.321.6839

**Fax:** 312.673.6721

**Email:** [insight@insight-net.org](mailto:insight@insight-net.org)

**Web:** [www.insight-net.org](http://www.insight-net.org)

## **Future Conferences**

### **2010**

September 14-17

Colorado Convention Center

Denver, Colorado

### **2011**

September 20-23

David L. Lawrence

Convention Center

Pittsburgh, Pennsylvania

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